

I. MORLEY® 20/20 PEDAL LIFETIME WARRANTY

- A. Your Morley 20/20 pedal is warranted to be free of any defects in materials and workmanship if used under normal operating conditions for the life of the pedal, subject to the limitations described below. This warranty is transferable and follows the pedal regardless of the owner.
- B. PLEASE NOTE: IN ORDER TO VALIDATE YOUR WARRANTY, COMPLETE WARRANTY REGISTRATION AT WWW.MORLEYPRODUCTS.COM WITHIN THIRTY (30) DAYS FOLLOWING THE ORIGINAL DATE OF PURCHASE.
- C. If this Morley 20/20 pedal malfunctions at any time as a result of faulty materials or workmanship, Morley will repair the defect(s) or replace the pedal, at its sole discretion. If original materials are no longer available, Morley reserves the right to use materials regularly utilized at the time of repair. If replacement of customer's pedal is deemed necessary by our Service Department, Morley will replace the pedal with one of the same or most similar model of a value not in excess of the original purchase price of customer's pedal.
- D. This lifetime warranty covers the cost of both labor and materials on any repair deemed necessary by our Service Department for the lifetime of the pedal. Only Morley's Service Department may perform warranty service and any service performed by unauthorized persons will void this warranty. Morley shall not be held liable for any and all defects or damage caused by services performed by unauthorized persons.

II. THIS WARRANTY IS SUBJECT TO THE FOLLOWING LIMITATIONS AND EXCLUSIONS:

*The following items are **not covered** by this warranty:*

- A. Any pedal whose serial number is missing or has been altered or tampered with in any manner.
- B. Any pedal that has been modified from original design.
- C. Any pedal whose warranty registration information was incorrect or false information was given.
- D. Any pedal upon which any unauthorized repair or service has been performed.
- E. Normal wear and tear on cosmetic aspects of pedal: powdercoating, screen printing, treadle rubber, knobs and/ or packaging.
- F. Subjective issues such as tonal characteristics
- G. Damage caused by negligence or improper use
- H. Damage caused by accidents deemed Acts of God: fires, floods, etc...
- I. Shipping damages of any kind.
- J. Freight charges to Morley's service center.
- K. Any and all charges if no problem is found at time of repair/inspection.
- L. Any and all charges incurred from priority service requests (Rush Service) or priority shipping for replacement parts or return of customer's merchandise.

III. HOW TO OBTAIN WARRANTY SERVICE

- A. If you experience any malfunction that is covered under Morley's Lifetime Warranty, please contact Morley Service Department at service@morleyproducts.com

IV. RETURNING YOUR PEDAL FOR WARRANTY SERVICE

- A. Owner is responsible for all freight & insurance costs to ship the pedal to Morley Service Department. Owner must contact Morley to receive and RMA # (Returned Material Authorization Number) to return any Morley pedal. RMA # Return Merchandise Authorization number (RMA#) must be clearly marked on the outside of the package being returned to Morley. No pedal may be returned to Morley and delivery will not be accepted without such prior authorization.
- B. After the returned pedal is inspected upon its arrival, Morley Service Department will advise the Owner of the approximate date of completion. The repaired pedal will be returned to the Owner freight prepaid.

V. WARRANTY SERVICE:

- A. Only Morley Service Department may perform warranty service and any service performed by anyone other than Morley will void this warranty. Morley shall not be held liable for any and all defects or damage caused by services performed by unauthorized persons.
- B. **PLEASE NOTE:** Morley does not offer repair service of any kind other than warranty repair service. If your pedal needs any service or maintenance that is not covered under warranty, you should contact the Morley Dealer where the pedal was purchased. For a list of authorized Morley Dealers and Distributors, please visit our website at www.morleyproducts.com

VI. LIABILITY

- A. THE WARRANTIES AND REMEDIES SET FORTH IN THIS SECTION ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES WHETHER STATUTORY, EXPRESS, OR IMPLIED (INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL WARRANTIES ARISING FROM COURSE OF DEALING OF USAGE OR TRADE) AND WHETHER THE CLAIMS OF CUSTOMER ARE BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY), OR UNDER ANY WARRANTY, OR OTHERWISE, NOR SHALL M-WAVE BE LIABLE TO CUSTOMER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER, OR FOR LOSS OF OR DAMAGE TO THE CUSTOMER'S FACILITIES, LOSS OF USE OF EQUIPMENT LOSS OF PROFITS OR REVENUES OR THE LOSS OR USE THEREOF, OR CLAIMS OF CUSTOMER. IN NO EVENT SHALL THE TOTAL LIABILITY OF M-WAVE, WHETHER IN CONTRACT, IN TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), UNDER WARRANTY, OR OTHERWISE, EXCEED, AND CUSTOMER WAIVES AND WILL REQUIRE ITS INSURERS TO WAIVE ALL RIGHTS OF RECOVERY AGAINST M-WAVE FOR ANY LIABILITIES IN EXCESS OF, THE PRICE PAID TO M-WAVE UNDER THE AGREEMENT.

VII. FOR MORE INFORMATION:

- A. **Write:** Morley Service Department 256A South Washington Street Carpentersville, IL 60110
- B. **Email:** service@morleyproducts.com
- C. **Online:** www.morleyproducts.com